

# MAIN FACS “TIPS & TECHNIQUES”

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**IMPORTANT:** This issue contains important operating information for all users of R★STARS and ADPICS. Please distribute promptly.

## In this issue:

- **EFT REVERSALS**

## EFT REVERSALS

If an EFT payment has been made in error, the initiating agency should request a reversal on the EFT via EFT EVENT REQUEST (47E screen). A valid reversal can be requested from the time an EFT number is generated up to four business days after the settlement date (i.e., EFT issuance date). Appropriate reversal reason codes are:

- U01 ISSUED IN ERROR
- U02 INCORRECT VENDOR
- U03 INCORRECT AMOUNT
- U04 INCORRECT ACCTG CLASSIFICATION
- U05 DUPLICATE PAYMENT

Users should be aware that requesting a return instead of a reversal can cause problems with subsequent EFT payments. Users needing assistance on using the 47E screen should call the MAIN Help Desk. For questions regarding reversals (e.g., if the time left for reversal is very limited), please contact the Department of Treasury, Receipts Processing Division at 517-636-5400.